

How to take action when you have both Marketplace & Medicaid/CHIP coverage

If you're eligible for Medicaid or the Children's Health Insurance Program (CHIP), you don't qualify to get help paying for your Marketplace coverage.

You should either:

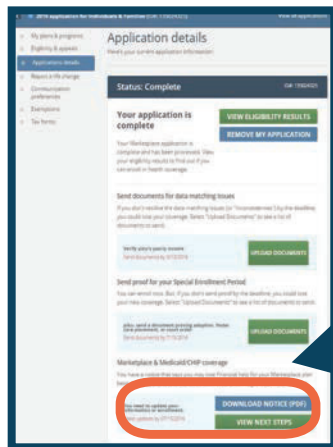
- End your enrollment in a Marketplace plan with financial help, **or**
- Update your application (to tell the Marketplace you're not enrolled in Medicaid or CHIP)

Follow these steps to find out which action(s) you'll need to take and how to do it.

Log in to your Marketplace account, if you haven't already

1. Select the green "Start a new application or update an existing one" button.
2. Choose your current application under "Your existing applications."
3. Click "Application Details" from the left-hand menu.

Take note of your deadline to take action and see your next steps



Marketplace & Medicaid/CHIP coverage

You have a notice that says you may lose financial help for your Marketplace plan because of Medicaid or Children's Health Insurance Program (CHIP) enrollment.

You need to update your information or enrollment.
Make updates by 07/15/2016

[DOWNLOAD NOTICE \(PDF\)](#)

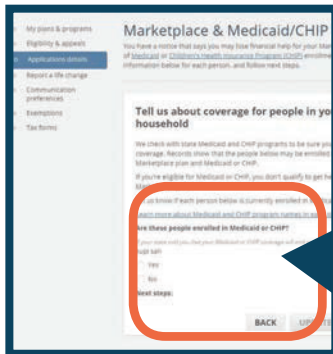
[VIEW NEXT STEPS](#)

IMPORTANT: Be sure to take action before this date.

You can download and review your notice here.

Select the "View Next Steps" button to learn what to do next.

Tell us who has Medicaid or CHIP coverage in your household



Are these people enrolled in Medicaid or CHIP?

If your state told you that your Medicaid or CHIP coverage will end soon, select "No."

John Carson

Yes

No

Answer "Yes" or "No" for each person to tell us if they're enrolled in Medicaid or CHIP?

Select the correct “Go” button below, depending on how you answered the questions.

Choose this option if you answered “Yes” for everyone listed in your notice and there’s no one else on your application. You should end their Marketplace coverage now.

GO

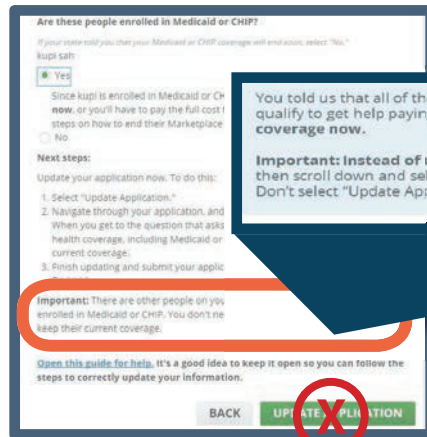
Choose this option if you answered “No” for everyone listed, because they don’t have Medicaid or CHIP. You’ll make changes to your application.

GO

Choose this option if you answered “Yes” for some and “No” for others
OR there are people on your application you weren’t asked about.

GO

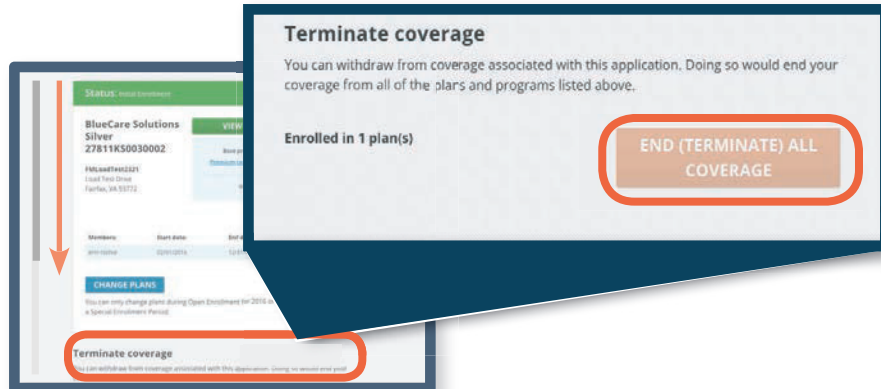
If you answered “Yes” for everyone listed in your notice and there’s no one else on your application, end their Marketplace coverage with financial help now.



You told us that all of these people are enrolled in Medicaid or CHIP. You don't qualify to get help paying for their Marketplace plan, so end their Marketplace coverage now.
Important: Instead of updating your application, go to [My Plans & Programs](#) then scroll down and select the button that says "End (Terminate) All Coverage". Don't select "Update Application" below.

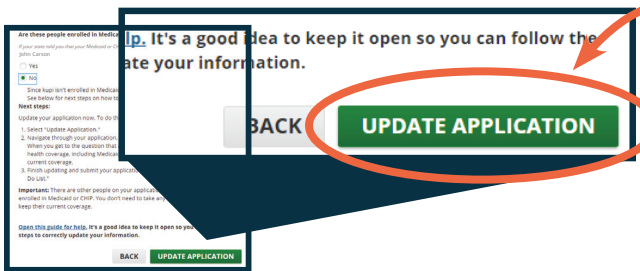
Select "My Plans & Programs" to go to the page where you can end your coverage, then...

DON'T click the green "Update Application" button!



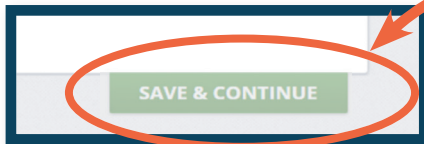
Click the "End (Terminate) All Coverage" button.

If you answered "No" for everyone on your notice, report a life change.

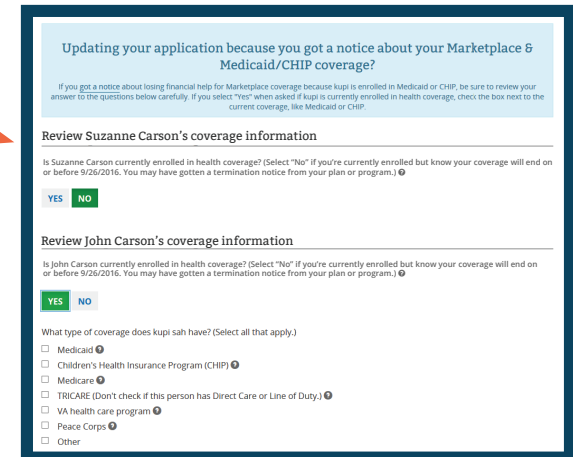
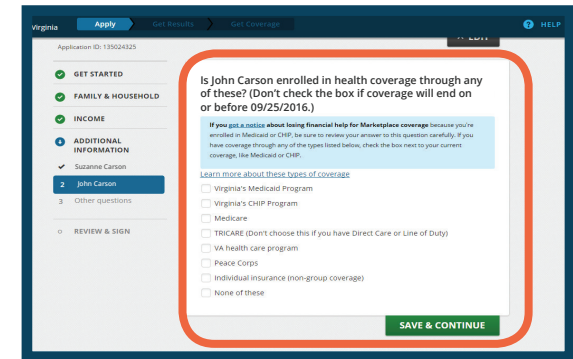


Click the "UPDATE APPLICATION" button to go to your Marketplace application.

Update your information, as necessary, and click the "SAVE & CONTINUE" button for each page until you get to the page with health coverage questions. You may see one of these 2 screens. Answer the question for each person, then...



Click the "SAVE & CONTINUE" button.



IMPORTANT: You now need to go all the way through your application, complete your "To-Do List," and confirm your enrollment in a plan for updates to take effect.

If you answered “Yes” for some people on your notice and “No” for others, or if there are people on your application you weren’t asked about, take these actions.

Are these people enrolled in Medicaid or CHIP?

If your state told you that your Medicaid or CHIP coverage will end soon, select John Carson

Yes

Since Kupi is enrolled in Medicaid or CHIP, end their Marketplace coverage now, or you'll have to pay the full cost for their coverage. See the steps on how to end their Marketplace coverage.

No

Next steps:

Update your application now. To do this:

1. Select "Update Application."
2. Navigate through your application, and update your information.
3. Finish updating and submit your application. Complete all steps on your To-Do List."

Important: There are other people on your application who aren't enrolled in Medicaid or CHIP. You don't need to take any other action for them to keep their current coverage.

Open this guide for help. It's a good idea to keep it open so you can follow the steps to correctly update your information.

BACK UPDATE APPLICATION

Click the "UPDATE APPLICATION" button, then you'll be taken to your Marketplace application, then...

Update your 2016 application

Application ID: 130678921

Because you've had a life change, like a change in household size or income, you need to update your application with the new information.

See below for the information we have about the people on your application. Then, check the box next to the type of change you need to make. You can check more than one box.

Full Name	Date of birth	Social Security Number (SSN)	Relationship	Sex	Applying
John Carson	06/19/1961	XXX-XX-1506	Self	Male	Yes
Suzanne Carson	01/05/1952	XXX-XX-1507	Spouse	Female	Yes
Anna Carson	01/18/1995	XXX-XX-1508	Child	Female	Yes

Update a person's information or add a new person

Remove a person

Update income or other information

UPDATE MY APPLICATION

For anyone who's eligible for or enrolled in Medicaid or CHIP, select "Remove a person." Then click "UPDATE MY APPLICATION."

⬆ You may not see this screen. If you don't, click "Next."

If you answered "Yes" for some people on your notice and "No" for others, or if there are people on your application you weren't asked about, take these actions. (Continued)

This screenshot shows the 'Who needs coverage' section of a health application. It lists three household members: John Carson, Suzanne Carson, and Anna Carson. Each entry includes a name, date of birth, and relationship to the applicant. There are 'ADD' and 'REMOVE' buttons for each person. At the bottom, there is an 'ADD A PERSON' button and a 'SAVE & CONTINUE' button.

Click through the application until you get to the "Who needs coverage" question. For anyone with Medicaid or CHIP, click "REMOVE."

This screenshot shows a confirmation dialog box titled 'Confirm that you want to remove Anna Carson from your application'. It contains two radio button options: 'Yes, I want to remove this person from my application.' and 'No, I don't want to remove this person from my application.' There are 'CANCEL' and 'SAVE' buttons at the bottom of the dialog.

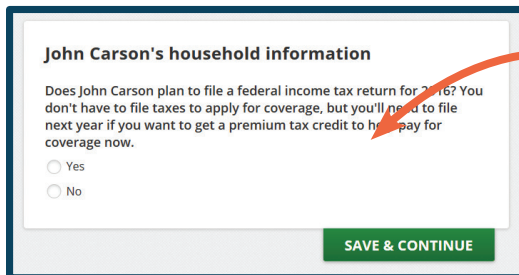
Answer questions and confirm the renewals.

This screenshot shows a confirmation dialog box titled 'Confirm that you want to remove Anna Carson from your application'. It includes a radio button for 'Yes, I want to remove this person from my application.' Below this, it asks 'Is Anna Carson deceased?' with a radio button for 'Yes' and a dropdown menu for 'No'. It also asks 'Are you removing Anna Carson because of a divorce?' with radio buttons for 'Yes' and 'No'. There are 'CANCEL' and 'SAVE' buttons at the bottom.

You'll then be asked if you're removing this person due to death or divorce. Answer "No." Then, click "Save & Continue."

If you answered “Yes” for some people on your notice and “No” for others, or if there are people on your application you weren’t asked about, take these actions. (Continued)

What to do if you removed people who are still in your tax household:



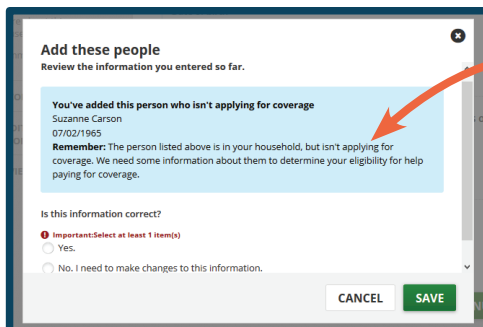
John Carson's household information

Does John Carson plan to file a federal income tax return for 2016? You don't have to file taxes to apply for coverage, but you'll need to file next year if you want to get a premium tax credit to help pay for coverage now.

Yes
 No

SAVE & CONTINUE

When you answer questions about your tax household, you'll be asked "Who is your spouse?" or "Who is your child?" If you removed someone, you'll still need to add them back, so your household information can be complete. To add your spouse's or child's information, select "Someone else," and enter their name and date of birth.



Add these people

Review the information you entered so far.

You've added this person who isn't applying for coverage
Suzanne Carson
07/02/1965

Remember: The person listed above is in your household, but isn't applying for coverage. We need some information about them to determine your eligibility for help paying for coverage.

Is this information correct?

Important: Select at least 1 item(s)

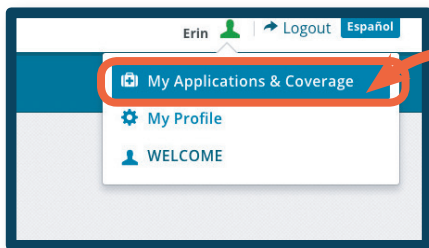
Yes.
 No. I need to make changes to this information.

CANCEL **SAVE**

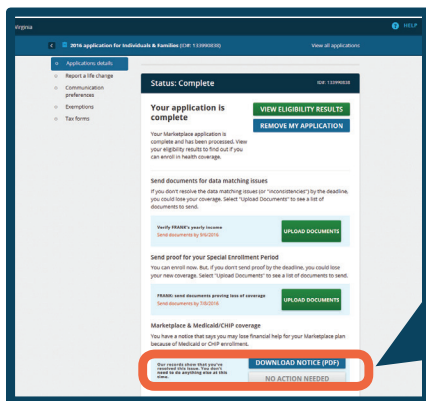
Then, if the information you added is correct, select "Yes," then "SAVE" to continue with your application updates.

IMPORTANT: After submitting your signed application, select a plan and confirm enrollment in a Marketplace plan for eligible household members for updates to take effect.

When you've completed all your steps...



Click on your name in the top right of your application, then select "My Applications & Coverage." Then select your most recent application, and select "Application Details."



Marketplace & Medicaid/CHIP coverage

You have a notice that says you may lose financial help for your Marketplace plan because of Medicaid or CHIP enrollment.

Our records show that you've resolved this issue. You don't need to do anything else at this time.

DOWNLOAD NOTICE (PDF)

NO ACTION NEEDED

If you've successfully completed the steps, you'll see a **NO ACTION NEEDED** button. You're done with all necessary updates.

More answers on Marketplace & Medicaid/CHIP coverage

What if I don't take any action?

If you don't take action by the date listed in your notice, the Marketplace will end any financial help (known as "advance payments of the premium tax credit" and "cost-sharing reductions") members of your household are getting. After their financial help ends, these people will stay enrolled in their Marketplace coverage at full cost unless you take action.

Can I keep my Marketplace coverage, and Medicaid or CHIP?

If you're eligible for Medicaid or CHIP that counts as qualifying coverage, you can choose to stay enrolled in a Marketplace coverage, but you won't get help paying for your coverage.

Where can I get help?

Contact the Marketplace Call Center at 1-800-318-2596 (TTY: 1-855-889-4325). Or, you can make an appointment with a trained assister. Find one near you at LocalHelp.HealthCare.gov.